

## Case Study

**Client:** A 24 Hour Emergency Service

**Control Centre** 

Project date: Autumn 2017

**Project Value:** £50k

**Project Management Service including:** 

- Space planning & design
- Detailed installation and delivery schedule
- Detailed risk and method statements
- Bespoke office furniture

## A vibrant and inspiring Control Centre refurbishment.

MACOI are proud to have partnered with an Estates and Facilities team to plan and furnish a new 24 Hour Emergency Service Control Centre.

To create the new functional interior space we were involved in several site meetings to obtain client briefings and to present MACOI's layout plans and concepts that were fully aligned to the forces security requirements.

The carefully selected furniture reflected not only the client brief but also the aesthetic of the building itself, including a modern bespoke main control desk, electrically height adjustable and static bench staff desks, task seating, acoustic wallcoverings, meeting areas and staff locker areas.



The flexible and agile open plan working areas are inspiring and durable, which reflects in the quality finish which was essential for the demanding needs of the Control Centre.



## **Testimonial**

"We are delighted with the final version of the room. MACOI worked with us to fully understand our requirements and planned a design that maximised the space available to optimum capacity as well as providing a great environment to work in. Their patience on adapting the design to our ever changing requirements was invaluable, and I believe the end result is all the better for the iterative approach this partnership fostered."

## **Testimonial**

"The new Force Contact Centre and Crime Bureau is very clean, tidy and spacious and we're really pleased with how the move has gone. The innovative facilities make it a fresh working environment for everyone."

Estates and Facilities Team